



PRESS RELEASE

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FOR IMMEDIATE RELEASE

Public Consultation Document on Quality of Service Regulations and Network
Performance Metrics for Electronic Communications Networks and Services

On 22nd December 2015, the Utilities Regulation and Competition Authority (URCA) published for comment its Consultation Document on “Quality of Service Regulations and Network Performance Metrics for Electronic Communications Networks and Services” ECS 07/2015.

The Government’s policy objectives regarding Quality of Service Regulations are outlined in paragraphs 78 through 105 of the Electronic Communications Sector (ECS) Policy. The objectives require that URCA put in place regulatory measures to address and ensure that high-quality services are delivered to consumers in The Bahamas.

In this Consultation Document, URCA proposes certain Quality of Service (QoS) Regulations for Electronic Communications Networks and Services in The Bahamas (“Quality of Service Regulations”), which will be applicable to holders of Individual Operating Licences (IOLs) that provide fixed or fixed wireless telephony services, cellular mobile voice and data services and internet services, including both legacy services and next-generation services.

URCA now invites the public to review the contents of the document, which is available on URCA’s website, and make comments and/or suggestions regarding the proposals made therein by 12th February 2016.

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